

Pilning Surgery Support Group Meeting

Held at :
The Surgery,
Northwick Road
Pilning
Bristol
BS35 4JE

Chair: Albert George
Meeting: 11th April 2013 TIME: 15.00

Present

Neil Higginson	Bruce Pilsworth
Ron Singer	Ann Matthews
June Reynolds	Jackie Sanders
Barry Sheppard	Tony Croft
Sue Rogers	Martin Marsh
Mike Woodhouse	Robert Griffin

Apologies for Absence: Rosemary Taylor

Minutes

1) Apologies

As above. AG welcomed Bruce Pilsworth, a representative of Montpelier Patient Support Group to the meeting.

2) Matters Arising

The minutes of the meeting held on 31st January 2013 were agreed.

- Item 2 – The announcements about SB and TPs retirements were placed in “In View”
- Item 3 – JS had discussed the promotion of pharmacy services with Helen the Pharmacist, and Helen was content no further action is required at present. NH will check the notice period for repeat prescriptions on the surgery website, which the pharmacy state is now 72 hours or 3 working days. **Action NH**
- Item 4f – NH spoke about the problems with the new 111 out of hours service which have been well publicised in the media. He will keep the group updated. **Action NH**
- Item 5 – MW has spoken to the local drama group who are able to provide a microphone and associated equipment for the PSSG’s next talk. AG has sourced back-up equipment if required.
- Item 6 – Health checks and weight management put forward as options for the next talk. NH will talk to Bristol City FC representatives, and efforts will be made to involve local schools, scout groups etc. A September date was scheduled, possibly Thursday 26th September 2013. **Action NH**
- Item 7 – Amendment to Document of Intent – complete
- Item 8 – AG has arranged for a speaker from Carers Link to attend the July meeting.
- Item 9 – Fund Raising – If the surgery can identify requirements for additional equipment/facilities, the Group will follow this up with fundraising ideas. **Action NH**

3) Arrangements for Future Meetings

NH explained that Brenda Marshall would be leaving Pilning Surgery on 17th April, and interviews for a new Practice Manager would take place imminently. NH is currently the main point of contact for future meetings, which will continue to be held quarterly on the first or second Thursday of the month. An annual joint Pilning/Montpelier Patient Group meeting will be arranged. NH will ask the Pilning GPs to consider asking patient(s) to joining the Patient Group. AG invited Montpelier PG colleagues to attend future meetings. Montpelier's next PG Meeting is 30th May 2013. **Action NH**

4) Future PSSG Newsletters

The newsletter will continue to be published Spring and Autumn, NH will be the contact for information to be published. JS offered to send examples of the newsletter to the Montpelier group. **Action JS**

5) AOB

- Replacement for Dr Paterson - Elaine Graham, locum, will cover his absence for up to six months whilst a permanent replacement is sought. Tim Mitchell from Montpelier will be at Pilning every Tuesday. Tim is a Dermatology specialist.
- Hospital Discharges – RG highlighted an issue with local hospitals discharging patients without appropriate aftercare. Dr Ormerod is aware. The matter will be discussed at the SG Council meeting on 17th, together with concerns about the new 111 service.
- Pilning and Montpelier surgeries Awayday – this will be held on 26th June, and the outcomes will be reported at the next meeting. **Action NH**
- Waiting room facilities – DP offered to monitor magazines and children's books in the Pilning surgery on a regular basis. **Action DP**
- Notices on TV – AG asked if it is possible to use new technology to enhance information given to patients via TV and mobile phones in the surgery. **Action NH**
- NAPP Annual Conference will be held in Bristol on 8th June 2013 at the M Shed. NH will attend, and asked that any member of the group wishing to attend contact him as soon as possible. **Action Group Members**

Dates of Next Meetings

Thursday 11th July 2013, 3.00 p.m.

Thursday 10th October 2013, 3.00 p.m.